



MONITORING

EXPERIENCE THE POWER OF REMOTE MONITORING



Looking out for you

How you can benefit from remote monitoring:

Tackling crime, shrinkage and loss is essential to protect business profits. By moving to remotely monitored site protection, you can experience the benefit of true crime prevention. Instead of detecting crime after it has happened, you can stop criminals before they attack – reducing losses, cutting downtime and minimising insurance claims and management overheads.

For companies with static cameras and local on-site recording, the move to remote monitoring consistently delivers higher levels of security and reduced management overhead.

For companies using traditional manned security guards and mobile patrols, a switch to remotely monitored CCTV systems provides 24 hour protection with big benefits. Results show savings of more than 80% on the annual security bill, as well as boosting security standards.

And by working with a remote monitoring station with BS 8418 compliance, you get priority police response.

Every type of closed location can be protected, from construction sites, depots and factories, to offices, schools and colleges.

The advanced technology used in remotely monitored CCTV systems means they can be adapted for use at any site and compared with manned guarding.

Benefits over security guards:

- Reduce the risk of human error
- Cut costs
- Cannot be threatened
- Require no facilities
- Never fall asleep on the job

A monitored CCTV system gives you:

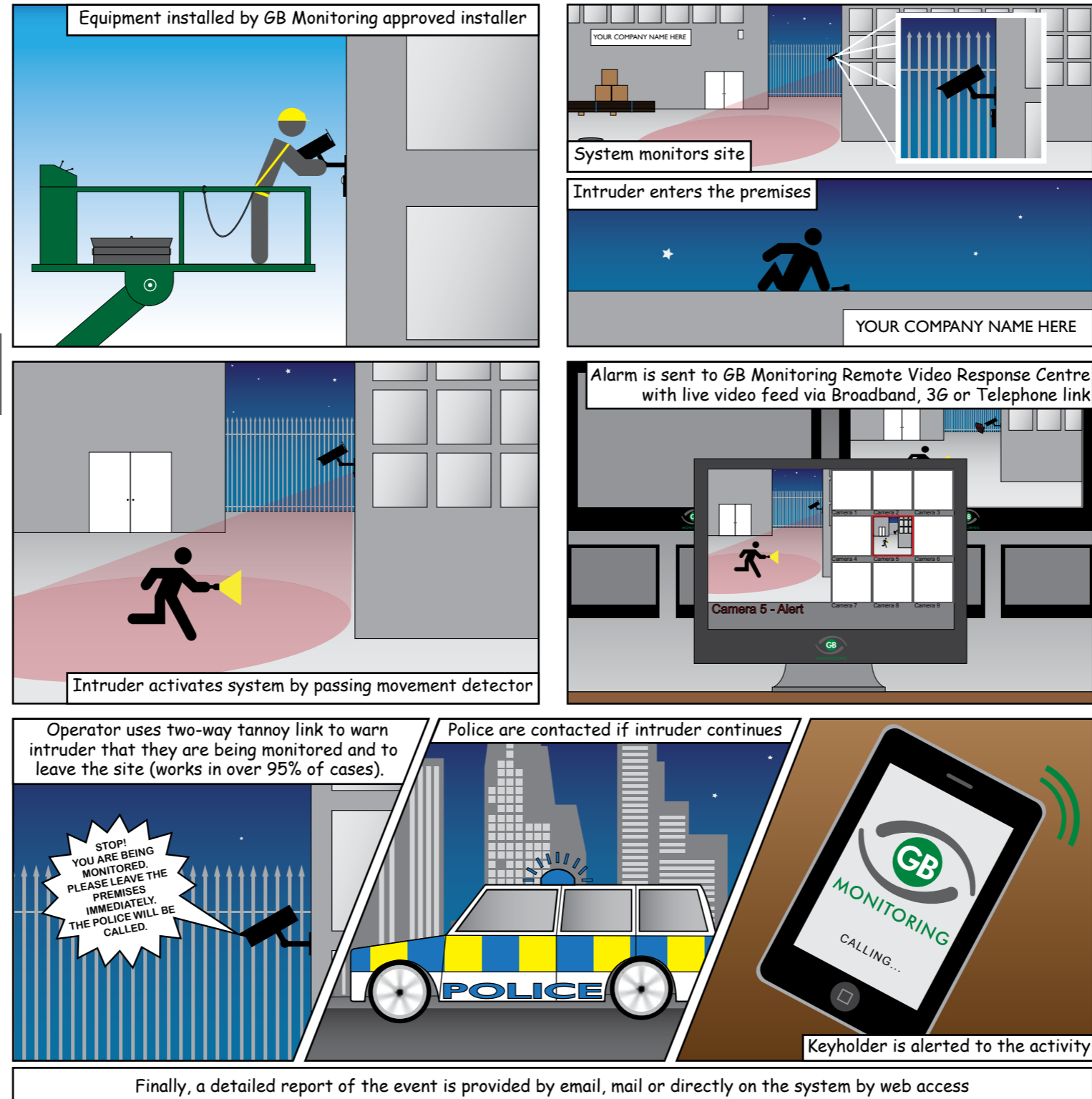
- Live intervention
- Crime prevention
- 24 Hour Protection
- Prevents false alarms
- Cost saving
- Customised solutions
- Peace of mind

How does remotely monitored CCTV work?

Remotely monitored CCTV is a cost-effective method of providing live on-the-ground site protection around the clock, without the huge costs associated with providing 24 hour manned cover.

It works by connecting motion detectors to cameras, linked 24 hour remote monitoring control centre. Using high speed broadband and wireless 3G connections, the integrated cameras and motion sensors detect any movement onsite. If an alarm/detector is triggered, images from an associated camera are transmitted to a specialist Remote Video Response Centre (RVRC), 24 hours a day.

If the images indicate a problem, the trained operators will manage the incident by accessing a site plan and immediately issuing a verbal audio warning to any intruder through onsite speakers. If necessary, operators will alert the emergency services who provide a priority response as the incident has been visually confirmed.



Supported technology:

GB Monitoring use the latest technology and highly sophisticated data compression software to provide real time viewing and control of cameras via a broadband connection.

Primary and/or backup communications can be provided over a standard telephone connection or a 3G mobile connection, providing additional resilience to protect against potential intruders from damaging communications and maintaining communication in event of a temporary fault on the data network.

All monitoring systems are fitted, as standard, with the capability to transmit audio. This can typically be used with an intercom system or with high volume speakers, to order potential criminals off the premises.

For more sophisticated security systems, control relays can be fitted onsite. These can be used to control the site access by operating gates and barriers as well as to control other equipment like smoke generating machines and sounders.

Benefits of a BS 8418 Compliant System:

BS 8418 covers both the installation and remote monitoring of detector activated CCTV systems. The highest standard of remote monitoring services is provided by BS 8418 approved providers, such as GB Monitoring.

The major benefits of a BS 8418 compliant system are:

- That you are given level one response from the police or other responding authority through your own Unique Reference Number.
- The constant and efficient monitoring of the site.
- The reduced risk of arson, theft and vandalism.



The highest approval standard for a Remote Video Response Centre (RVRC) is NSI ARC Gold, also achieved by GB Monitoring. This ensures that it is operated against appropriate codes of practice and that technical, business and quality standards are achieved, including ISO 9001:2008.

"We used to use just security lights and a dog, but after we had some trouble with people jumping the fence and taking the metal we moved to remote monitoring. We went to GB and the trouble stopped. The service is good and reliable and so are the people. We are saving a lot of money on not having a guard and it's definitely worth it." - Podmores

"We feel like we are in control of the system as we know we will be contacted at any time if something happens. It works just like having someone on site, as someone is watching the site all the time." - A&M Commercials

Additional Options:

For increased security and additional performance, intruder alarm systems and other surveillance technology can be merged together to create a sophisticated, integrated system solution. Fences can be linked to alarm monitoring and CCTV systems; this allows the remote monitoring station to observe large areas of perimeter fencing.

As well as monitoring camera activations, the system can be linked up to monitor many different activities, such as:

- Remote operation of barriers / kerbs / gates
- Building and site entry
- Operation of smoke machines
- Interactive monitoring within retail sector
- Interactive monitoring with secure sites using manned guarding
- Remote operation of weighbridges
- Remote operation of purpose built display boards providing information such as directions or traffic information.
- Scheduled arming / disarming of systems including zoning



About GB Monitoring:

GB Monitoring is a specialist monitoring centre, operating to the highest achievable accreditation levels with NSI and SIA, and with a proven track record since 1993.

We like to build relationships that last, and outstanding customer care and technical support are at the core of our business. We work in partnership with high quality security installers across the country, to provide the leading edge remote monitoring resources they need for their customers.

Our NSI Gold approved remote video response centre (RVRC) features state of the art technology, providing truly excellent round the clock monitoring to customers across the UK, and supporting a wide range of transmission technologies. The centre operates to the industry's highest certification - NSI ARC Gold, BS 8418 compliant and with ISO 9001:2008

A recent £150,000 investment programme introduced a range of new benefits and enhanced

remote management for customers and installer partners. The new technology is further streamlining remote site monitoring through improved control and intuitive information for operators. In a paperless system, all site and system-related correspondence is presented electronically to the operator when an action is required. The system also provides web access for customers, so they can directly update information for remotely monitored CCTV systems and to view activations and actions at their premises.

All monitoring centre staff are SIA licensed for monitoring both private and public space and the company operates under the Approved Contractors Scheme (ACS), the independently assessed quality standard for suppliers of private security services.

As well as 24 hour monitoring of detection activated systems, we can also provide a full remote guarding service with site ingress/egress and plant control management.